As Southern Bancorp completes its system conversion to our new online banking system, you will need to modify your QuickBooks settings to ensure the smooth transition of your data. To complete these instructions, you will need your customer ID and PIN.

Southern Bancorp Building communities. Changing lives.

It is important that you perform the following instructions exactly as described and in the order presented. If you do not, your service may stop functioning properly. This conversion should take 15–30 minutes.

NOTE: This update is time sensitive and can be completed on or after *February* 21, 2013 at 8:00 am.

Documentation and Procedures

Task 1: Conversion Preparation

- Backup your data file. For instructions to back up your data file, choose the Help menu and use the Search bar available at the top.. Search for Back Up and follow the instructions on screen. The first time you do a backup, QuickBooks will guide you through setting backup preferences.
- Download the latest QuickBooks Update. For instructions to download an update, choose Help menu and use the Search bar available at the top. Search for Update QuickBooks, select Check for QuickBooks Updates and follow the instructions.

Task 2: Match Downloaded Transactions

If new transactions were received from your connection, accept all new transactions into the appropriate registers.

If you need assistance matching transactions, choose the **Help** menu and use the Search bar available at the top. Search for *Updating Your Register, select the article with that name* and follow the instructions.

Task 3: Deactivate Your Account(s)

IMPORTANT: All transactions must be matched or added to the register prior to the deactivating of your account(s).

- 1. Choose Lists menu > Chart of Accounts.
- 2. Select the account you want to deactivate.
- 3. Choose Edit menu > Edit Account.
- 4. In the Edit Account window, click the Online Settings button.
- 5. In the **Online Account Information** window, choose **Not Enabled** from the **Download Transaction** list and click **Save**.
- 6. Click **OK** for any dialog boxes that may appear with the deactivation.
- 7. Repeat steps 2 6 for each account

Task 4: Re-activate Your Account(s) at Southern Bancorp

- 1. Log in to *ivault.banksouthern.com*
- 2. Download your transactions into QuickBooks.

IMPORTANT: To avoid the possibility of creating duplicate records when downloading into QuickBooks, only download transactions that have not been previously downloaded.

- 3. The **Account Association** window displays during setup. For each account you wish to download into QuickBooks, click **Select an Account** to choose the appropriate existing account register.
- 4. Click Continue.
- 5. Click **OK** to any informational prompts.
- 6. Add or match all downloaded transactions in the **Downloaded Transactions** window.
- 7. Repeat steps 1 6 for each account at *Southern Bancorp*.

Thank you for making these important changes!