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Q1 2020 Shareholder Engagement Call April 16, 2020

Profits Through Purpose Executive Leadership on This Call



Darrin Williams CEO Southern Bancorp, Inc. Southern Bancorp, Inc.



Chris Wewers CFO



John Olaimey President and CEO Southern Bancorp Bank



Agenda for Today's Meeting

Q1 Margin and Mission Highlights

COVID-19 Impact on Southern Bancorp & our stakeholders

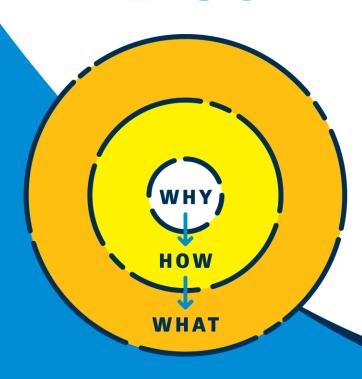
- Southern Bancorp (pre-COVID-19)
- Our Communities and Markets
- Our Team
- Customers
- Our Funders and Partners
- Our Shareholders

Questions & Answers



We are Wealth Builders for Everyone.

THE GOLDEN CIRCLE



WHY

We believe that wealth building isn't just for the wealthy. We were founded to <code>INVEST</code> in rural towns, under-capitalized communities, and people's dreams. We are wealth builders for everyone.

HOW

We combine the strength of a billion dollar bank with the flexibility of a non-profit financial education and development company to **EMPOWER** our customers and communities.

WHAT

Southern Bancorp is a bank...and so much more. We offer financial products and services that improve financial health and **TRANSFORM** lives.

Our Theory of Change

Mission

Create economic opportunity

Objective

Increase individual net worth

BHAGs 10 Year Goals



Affordable Housing 10,000



Jobs/ Entrepreneurship 100,000



Savings *1,000,000*

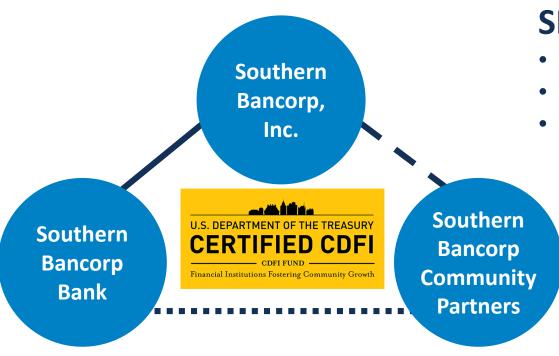
Tools

Lending, Banking, & Services

Financial Development Services

Research, Policy, & Advocacy

Integrated Structure & Strategy



SBB – Banking Services

- Loans
- Deposits
- Targeted Investment Portfolio

SBI - Vision and Strategy

- Capital
- Communications
- Governance & Metrics

SBCP – Financial Development

- Loans & Credit
 Enhancement
- Financial Education
- Research & Advocacy

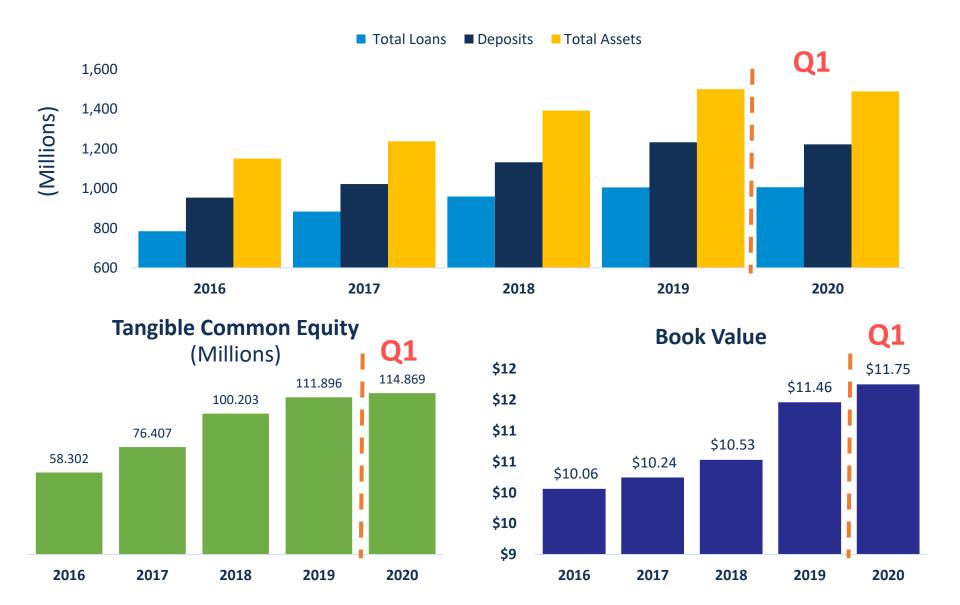


Providing Access to Credit in CDFI Targeted Underserved Communities

| SBB | Q1 YTD |
|---------------------------------|--------|
| % of loans (#) in CDFI tracts | 68.6% |
| % of loans (\$) in CDFI tracts | 65.9% |
| Loans originated (#) | 1,349 |
| Loan originations (\$ millions) | \$150 |
| % of loans under \$10,000 | 41.9% |
| # of loans under \$1,000 | 118 |



Financial Highlights



Q1 Financial Highlights YOY – Balance Sheet (000's)

| | 2019 | 2020 |
|----------------------------|-------------|-------------|
| Cash & Investments | \$258,358 | \$356,619 |
| Net Loans | \$970,200 | \$992,263 |
| Fixed Assets | \$40,289 | \$41,025 |
| Intangibles | \$37,390 | \$37,359 |
| Other Assets | \$58,643 | \$61,223 |
| TOTAL ASSETS | \$1,364,880 | \$1,488,489 |
| | | |
| Deposits | \$1,105,381 | \$1,221,866 |
| Other Borrowings | \$109,585 | \$101,234 |
| Other Liabilities | \$8,660 | \$9,889 |
| Shareholder's Equity | \$141,254 | \$155,500 |
| TOTAL LIABILITIES & EQUITY | \$1,364,880 | \$1,488,489 |



Q1 Financial Highlights YOY – Income Statement (000's)

| | 2019 | 2020 |
|----------------------|------------|------------|
| Interest Income | \$14,119 | \$14,578 |
| Interest Expense | (\$2,531) | (\$2,829) |
| Net Interest Revenue | \$11,588 | \$11,749 |
| PLLL | (\$980) | (\$400) |
| Non Interest Income | \$3,632 | \$3,633 |
| Non Interest Expense | (\$10,884) | (\$11,578) |
| Income Before Taxes | \$3,356 | \$3,404 |
| Taxes | (\$575) | (\$649) |
| Net Income | \$2,781 | \$2,755 |



COVID-19

Impact on Southern Bancorp and our Stakeholders



Southern Bancorp (Pre COVID-19)

- Southern Bancorp coming off its most impactful year in terms of margin and mission
- SBI/SBB record-setting year in terms of net income
- **SBI solid capital positions**: CET1 = 9.923%; Tier 1 Leverage Ratio = 9.178%
- SBB strong loan loss reserve: 1.35% or \$13.578 million
- SBCP strongest cash flow position in a decade
- 19,908 referrals to our Opportunity Center in 2019
- 72% (#) / 66% (\$) of loans in CDFI eligible markets
- 2,885 VITA returns (40% qualified for EITC) program suspended 3/17/20



Our Markets

Serving some of America's most distressed markets.

Un/Underbanked National

6.5% Unbanked

18.7% Underbanked

Arkansas

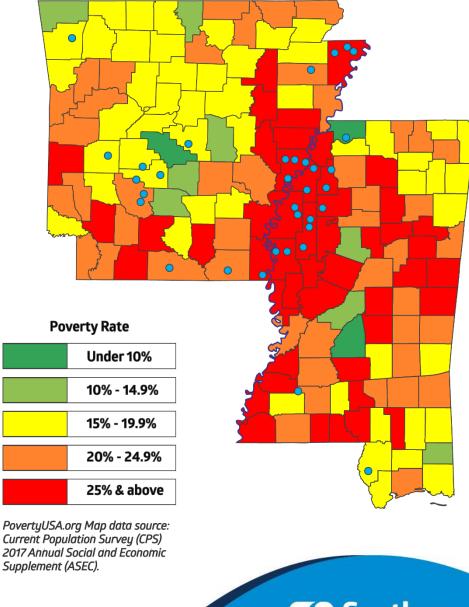
7.5% Unbanked

19.0% Underbanked

Mississippi

15.8% Unbanked

22.5% Underbanked



Southern Bancorp

Our Communities and Markets

COVID-19 Numbers

As of 4/15/20 @ 11:46 AM

| | Confirmed Cases | Deaths |
|-------------|------------------------|--------|
| Arkansas | 1562 | 32 |
| Mississippi | 3360 | 122 |

Arkansas – strict mitigation strategies with many businesses closed; curfews in many cities

Mississippi – shelter in place

Banking is an essential business in each state



Our Team

- Our greatest asset; primary focus is to protect their health & safety
- No reported COVID-19 cases; approximately 14 have quarantined
- Free access to Teladoc
- Bank branches drive thru only since 3/17
- 9 branches temporarily closed; 4 with reduced hours
- 47% of our staff are frontline staff; 28% lending staff
- 25% of staff working remotely
- Special Leave; reduced hurdles to FMLA
- Family First Coronavirus Act as Emergency Sick Leave (full pay for up to 10 days); Expanded Family Medical Leave (2/3 pay for up to 10 weeks)

Our Customers

- Aggressively reaching out to them even before they call
- Consumer loan customers up to 3 months deferral, no questions asked, no fee
- Commercial loan customers on a case-by-case basis providing:
 - payment deferrals
 - interest only payments, and
 - assistance with applying for the SBA Economic Injury Disaster Loan program
- SBA 7(a) customers relief allowed by SBA, all fees waived:
 - up to 6 months of payment deferrals
 - interest only payments
 - extension of loan maturity dates
- Promoting use of our online and mobile banking tools
- Waiving various fees, such as late payment fees, mobile deposit fees, etc.
- Free stimulus check cashing for non-customers
- Offering financial and credit counseling online, video and teleconference portals

Our Customers – SBA's Paycheck Protection Program (PPP)

Forgivable loans to small business and nonprofits as an incentive to retain employees; \$349 billion has been appropriated for this program (additional funds are under consideration)

- Nationwide demand is <u>very</u> strong
- Southern's SBA team has more than 30 years of experience
- Began processing loans (and funding) the first day (April 3rd), while larger banks delayed
- All hands on deck; receiving applications across all markets
- Serving small businesses without a preexisting banking relationship



Our Customers – SBA's Paycheck Protection Program (PPP)

As of 4/13 Nationwide (AR) PPP numbers:

- 1,035,152 loans processed
- \$247,543,393,521 dollar volume of processed loans
- AR = 14,805 loans processed
- AR = \$2,166,563,254 dollar volume of processed loans
- \$239,152 average loan size
- 4,664 lenders

As of 4/15 Southern's PPP numbers:

- 516 loans processed (accepted into SBA's Etran system)
- \$80,219,755 dollar volume of processed loans
- \$4,250,300 largest loan
- \$600 smallest loan
- \$155,465 average loan size



Advocacy for the CDFI Industry

- FOX News American News HQ (4/4) Interview with Darrin Williams, CEO re: Paycheck Protection Program
- Darrin Williams CEO invited to participate in a White House video conference with President Trump, Secretary Mnuchin and other Administration officials – 10 bank CEOs participated, including Bank of America, Goldman, Citigroup, Wells Fargo, JP Morgan, MasterCard, and Southern Bancorp (only CDFI)
- Invited to join the Presidential Great American Economic Revival Industry Groups (Banking) – again the only CDFI and one of two small banks
- National Media Coverage: Impact Alpha, C-SPAN, Yahoo! Finance, Associated Press, Sirius XM

Our Funders and Partners

In response to COVID-19 several of our partners have offered assistance:

- Mary Reynolds Babcock Foundation provided relief to SBCP/SBB:
 - Converted 20% of our existing PRI to a grant
 - Reduced the interest rate on our existing PRI from 2% to 0%
 - Reduced interest rate on deposits to 0%
- Bank of America \$5 million deposit @ 0.20% APY for 52 weeks



Our Shareholders – Important Shareholder Information

NEW Proposed Share Buyback Dates for 2020

• 1st Buyback Notice: May – Purchase: June

• 2nd Buyback Notice: October – Purchase: November

Paying Regular Quarterly Dividends

- 13th consecutive and increasing quarterly dividend paid 4/9/2020
- To receive dividend payments by ACH or wire, contact: <u>Jayla.Wilson@banksouthern.com</u> I (501) 850-960 I TF: (800) 789-3428



Our Shareholders – Important Shareholder Information

2020 Annual Shareholder's Meeting – June 11, 2020

- COVID-19 Notice: The Board of Directors are not currently aware of any issue to come before the shareholders, other than the vote to reappoint the directors below. Therefore, the Board is requesting that shareholders submit proxies as opposed to attending the meeting in person.
- Directors proposed for reappoint by the Board:



SBCP Chair
SBB Director



Mike Myers
Audit Committee
Capital Allocation Committee



Diane TatumCompensation Committee, Chair
Governance Committee

Q & A

SAVE THE DATE:

Q2 2020 Shareholder Engagement Call

Thursday, July 16, 2020

9:30 am CST





BankSouthern.com SouthernPartners.org

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southern
company/southern-bancorp
in